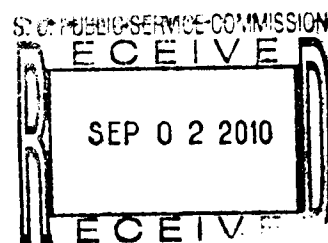


Complaint Form



Date: 09/01/2010

Print

Complainant or Legal Representative Information: \* Required Fields

Name \* Robert A. Gray

Firm (if applicable)

Mailing Address \* 109 Fairview Street

City, State Zip \* Belvedere, SC 29841 Phone \* (803) 279-9111

E-mail \* heeartofdixie2@comcast.net

Name of Utility Involved in Complaint: \* SCE&G

NOTE: If AT&T is the utility involved, please complete the attachment located at the end of this form.

Type of Complaint (check appropriate box below.) \*

- ☒ Billing Error/Adjustments ☒ Deposits and Credit Establishment ☒ Wrong Rate ☐ Refusal to Connect Service  
☐ Disconnection of Service ☒ Payment Arrangements ☐ Water Quality ☐ Line Extension Issue  
☐ Service Issue ☐ Meter Issue  
☒ Other (be specific) eWNA

Have you contacted the Office of Regulatory Staff (ORS)? \* ☒ Yes ☐ No Name of ORS Contact: Forgot name

Concise Statement of Facts/Complaint: \* (This section must be completed. Attach additional information to this page if necessary.)

I do not want to participate in this program with the fuzzy math. I do not believe that it is the Public Service Commission's place to permit SCE&G to amass millions of customer dollars under the pretense of normalizing our bills. Especially when there is no plan to return the money at any set limit of amount of money or elapsed time. This is apparently the slimiest crime perpetrated on the citizens of SC by our PSC. I personally want every one involved in this fired and jailed for this crime against the public interest.

Relief Requested: \* (This section must be completed. Attach additional information to this page if necessary.)

Stop this program right now. This minute, not tomorrow or next week. NOW.

STATE OF SOUTH CAROLINA )

VERIFICATION

COUNTY OF Aiken )

I, Robert A. Gray verify that I have read my complaint filed on 09/01/2010  
Complainant's Name \* Date \*

and know the contents thereof, and that said contents are true.

Complainant's Signature \*

Internal Use Only

Processed By	Date
H.E.	